

GEODIS MyParcel

2020 SERVICE GUIDE



GEODIS
KEEP RISING

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THIS SERVICE GUIDE CONTAINS A DESCRIPTION OF THE VARIOUS SERVICES OFFERED BY GEODIS,

the standard and daily rates, the accessorial rates and surcharges, claims filing information, shipping preparation processes, tracking and payment information, and other information pertaining to the GEODIS MyParcel services.

The Service Guide is incorporated into, and is subject to the terms and conditions of, the Client Agreement in connection with the GEODIS MyParcel services between Geodis USA, Inc. ("GEODIS") and the customer entity ("Customer") that is a party to such Client Agreement.

The Service Guide, together with the Client Agreement and Service Terms, constitutes the contract of carriage under which Customer's shipments are transported. All capitalized terms not defined herein shall have the meaning set forth in the Client Agreement or Service Terms, as applicable.

The background is a solid blue color with a faint, repeating pattern of shipping boxes. Each box has a white label with a barcode and some illegible text. There are also icons on the boxes, including three upward-pointing arrows and a wine glass, indicating handling instructions.

1.

PARCEL DETAILS

1. PARCEL DETAILS



Weight and Dimensions

All Parcels tendered to GEODIS for shipment must comply with the following weight and dimensional restrictions, in addition to any further restrictions on the Parcels contained in the Service Terms.

	MINIMUM LIMIT	MAXIMUM LIMIT
Weight	2 ounces	70 lbs
Length	6 inches	68 inches
Girth - Length + 2 x (Breadth + Height)	-	118 inches
Thickness	0.40 inch	

Non-conveyable parcels are excluded from this service. Non-conveyable parcels are defined as parcels which cannot be processed by automated systems due to their shape, packaging or if it is beyond the standard dimensions mentioned above.

Bundled parcels are excluded from this service.

2.

RESTRICTED COMMODITIES AND PROHIBITED GOODS



2. RESTRICTED COMMODITIES AND PROHIBITED GOODS



Customer shall not tender for shipment, and GEODIS does not agree to transport, any of the following:

- goods with a replacement value of which exceeds \$100,000; works of art, jewelry (including watches); bullion; real pearls; glass or any articles (or part of them) that are made up of glass, porcelain, earthenware or other similar materials; coin; pharmaceuticals; electronics; currency, negotiable instruments or securities of any kind; precious metals or stones; antiques; pictures; stamps; human remains or body parts; plants; fresh produce; livestock, fish, wildlife, or any living organism (including seeds, trees, and plants); perishable commodities; medical waste (including hypodermic needles and syringes); waste of any kind; oversize or overweight shipments; coiled or rolled products; commodities requiring protection from heat or cold or temperature controlled equipment; goods of a dangerous or damaging nature; goods likely to harbor or encourage vermin or other pests; liquids of any kind and ice; goods liable to taint or affect other goods; fireworks; chemicals or acidic, corrosive, or irritant substances; explosives or items resembling or replicas of bombs, grenades, ammunition or arms; lottery tickets; money; credit cards; carpets; furs; collector's items or other valuables; narcotics; cigarettes or tobacco products, alcohol products;
- obscene material; radioactive material; counterfeit goods; lithium batteries; televisions or monitors with screens larger than 37 cm; or any other goods restricted or prohibited by the carriers;
- goods that are in violation of, do not comply with, or are prohibited by Applicable Law;
- goods that are in violation of, do not comply with, or are prohibited by the Service Terms or the Service Guide, including but not limited to any size, shape, weight, or content restrictions;
- goods that are classified as hazardous materials or dangerous goods under Applicable Law, including but not limited to laws and regulations promulgated by the DOT, ICAO, and IATA;
- goods that, in GEODIS' reasonable judgment, may soil, taint, or otherwise damage other goods or equipment, or that GEODIS determines are unsafe or economically or operationally impracticable to transport;
- Parcels and goods the transportation of which is subject to the obtaining of a license by GEODIS, which do not meet the requirements of Applicable Law, or which require special permits to import or export; or
- Parcels that require a declaration of value pursuant to Art. 24 of CMR or the declaration of special interest in delivery pursuant to Art. 26 Paragraph 1 of CMR; goods that require a declaration of value or a declaration of a special interest in delivery pursuant to Art. 22 of the Warsaw Convention or Art. 22 of the Montreal Convention 1999.



3.

ZONES

3. ZONES

For commercial simplicity, various regions and countries are classified under different delivery zones.

COUNTRY	COUNTRY CODE	ZONE
Belgium	BE	1001
France	FR	1001
Germany	DE	1001
Ireland	IE	1001
Italy	IT	1001
Luxembourg	LU	1001
Netherlands	NL	1001
Monaco	MC	1001
United Kingdom	GB	1002
Austria	AT	1003
Denmark	DK	1003
Finland	FI	1003
Greece	GR	1003
Portugal	PT	1003
Spain	ES	1003
Sweden	SE	1003
Czech Republic	CZ	1007
Hungary	HU	1007
Latvia	LV	1007
Lithuania	LT	1007
Poland	PL	1007
Slovakia	SK	1007
Slovenia	SI	1007
Bulgaria	BG	1007
Romania	RO	1007
Croatia	HR	1007
Estonia	EE	1007



4.

**GUARANTEED
DELIVERY TIME**

4. GUARANTEED DELIVERY TIME

GEODIS guarantees the delivery of a parcel within the Guaranteed Delivery Time as further described in Section 9 of the Service Guide.

- GEODIS shall deliver Parcels within the Guaranteed Delivery Time, subject to the terms herein and in the Client Agreement and Service Terms. Notwithstanding the foregoing, the Parties may mutually agree in a Client Agreement that any Guaranteed Delivery Time does not apply to the transportation of Customer's Parcels, and in such case, GEODIS shall have no responsibility or liability for failing to meet any transit or delivery timelines.
- Delivery time shall be calculated as follows:
 - Commencing upon physical receipt of a Parcel by GEODIS at the origin gateway facility (notwithstanding whether GEODIS arranged transport to such facility), subject to the following:
 - If Parcel(s) are received at the GEODIS origin gateway facility after 16:00 local time, delivery time will commence on the next business day.
 - In the event of exceptions or delays caused by verification of inbound paperwork as described in a Client Agreement, delivery time will commence when all exceptions applicable to a Parcel are removed or resolved.
 - Ending when GEODIS or its authorized carrier first attempts delivery of the Parcel to the Receiver at the original address provided by Customer.
 - Delivery of a Parcel shall be deemed to have been attempted when GEODIS or its authorized carrier attempts delivery in a manner that is customary by carriers of that nature.
- Delivery times exclude transit taking place in a remote area of the destination country (as determined by GEODIS in its sole discretion).
- There shall be no Guaranteed Delivery Time for any Parcel with respect to which a change in delivery address has been requested or where Customer or Receiver changes the delivery instructions first provided to GEODIS.
- Parcels scheduled for delivery on a public holiday will be delivered the next business day. Observance of local holidays may cause delivery delays. In both circumstances, the Guaranteed Delivery Time will be extended for a period equal to the length of the holiday.
- Guaranteed Delivery Times are expressed solely in business days (Monday through Friday, except for any local or national holiday appointed or observed by a Governmental Authority in any territory or country through which a Parcel is in Transit). Any non-business day is not counted for purposes of calculating whether GEODIS met a Guaranteed Delivery Time.
- GEODIS shall not be liable for failure to meet a Guaranteed Delivery Time if such failure was caused by any reason set forth in [Section 14.1](#) of the Service Terms.
- Customer's sole remedy for GEODIS' failure to deliver a Parcel within a Guaranteed Delivery Time shall be limited to reimbursement of the Shipping Fee for the delayed Parcel. "**Shipping Fee**" means the Rate paid by Customer to GEODIS for the Parcel, but excluding any Duties, accessorial charges, fuel surcharges, and other additional fees or charges, advances and amounts applicable to the Parcel.

Process for Submitting a Claim for Guaranteed Delivery Time

- For claims of failure to meet a Guaranteed Delivery Time, Customer shall file a claim in writing to GMP-Delay@GEODIS.com within twenty-one (21) days from the start of Transit of the Parcel.
- GEODIS will provide an acknowledgement of receipt of Customer's claim within one (1) business day.
- GEODIS shall decide the validity of the claim within fifteen (15) business days from receipt of a timely-filed claim from Customer.
- If GEODIS determines a claim for delay is valid pursuant to the Service Terms and Service Guide, then GEODIS shall reimburse Customer the amount of the Shipping Fee for the delayed Parcel within thirty (30) days from the date of such determination.

Limitations to the claim approval process

GEODIS shall have no liability for failure to meet a Guaranteed Delivery Time that arises out of or relates to:

- Customer not filing a claim within the applicable time limits;
- Customer's failure to comply with the Service Terms;
- a Force Majeure Event as defined in the Service Terms;
- an act or omission of Customer, their shipper or consignee, Receiver, or its or their agents or representatives;
- inspection or seizure of a Parcel or other act by a Governmental Authority;
- an inherent vice of the Parcel or contents therein;
- a Parcel while not in Transit;
- tender or transportation of Prohibited Goods;
- GEODIS complying with instructions from Customer or Customer providing incomplete or inaccurate instructions; or
- any other limitations set forth in this Service Guide or the Service Terms.

All claims must be filed directly by the Customer; GEODIS will not accept or adjudicate claims submitted by any third party, including the Receiver.

GEODIS reserves the right to deny claims of loss, damage, or delay on the basis that a particular Customer has a history of an unreasonably high number of invalid and rejected claims. GEODIS shall provide written notice to Customer prior to GEODIS being able to invoke such right on all future claims, and Customer's continued use of GEODIS for the Services shall constitute Customer's acceptance of this right.



5.

**COVERAGE AGAINST
LOSS AND DAMAGE**

5. COVERAGE AGAINST LOSS AND DAMAGE



GEODIS MyParcel provides coverage* against potential loss or damage to the contents of a Parcel, to the lesser of \$100 or the Parcel actual value, subject to the applicable terms in the Service Terms.

Customer must ensure that the Parcel and its packaging are held for inspection at the delivery point or is otherwise made available for inspection by GEODIS; alternatively, Customer may provide sufficient photographic evidence of such damage with the claim form. It is Customer's responsibility to prove it has incurred loss or damage and to provide proof of the value of the goods affected.

Process for Submitting a Claim for Loss or Damage

- Customer shall file a claim for damage to a Parcel in writing to GMP-Loss@GEODIS.com within fifteen (15) days after Transit ends.
- A loss shall not be deemed to have occurred, and Customer shall make no claim for loss, until ten (10) days after the end of Transit or the date on which the Parcel should have been delivered. Further, Customer shall make no claim for loss, and GEODIS shall have no liability for alleged loss, if such claim is not filed within thirty (30) days from the beginning of Transit of the relevant Parcel.
- GEODIS will provide an acknowledgement of receipt of Customer's claim within one (1) business day.
- GEODIS shall make a determination of the validity of the claim within fifteen (15) business days from receipt of a timely-filed claim from Customer and acceptable supporting documentation.
- If GEODIS determines a claim for loss or damage is valid, GEODIS shall reimburse Customer the appropriate amount in accordance with [Section 14.2](#) of the Service Terms within thirty (30) days from the date of such determination. Any payment of a claim by GEODIS shall be in full and final settlement of such claim.

* See next page15

Limitations to the claim approval process

GEODIS shall have no liability for failure loss or damage to a Parcel that arises out of or relates to:

- Customer not filing a claim within the applicable time limits;
- Customer's failure to comply with the Service Terms;
- a Force Majeure Event as defined in the Service Terms;
- an act or omission of Customer, their shipper or consignee, Receiver, or their agents or representatives;
- inspection or seizure of a Parcel or other act by a Governmental Authority;
- an inherent vice of the Parcel or contents therein;
- a Parcel while not in Transit;
- tender or transportation of Prohibited Goods;
- GEODIS complying with instructions from Customer or Customer providing incomplete or inaccurate instructions; or
- any other limitations set forth in this Service Guide or the Service Terms.

All claims must be filed directly by the Customer; GEODIS will not accept or adjudicate claims submitted by any third party, including the Receiver.

GEODIS reserves the right to deny claims of loss, damage, or delay on the basis that a particular Customer has a history of an unreasonably high number of invalid and rejected claims. GEODIS shall provide written notice to Customer prior to GEODIS being able to invoke such right on all future claims, and Customer's continued use of GEODIS for the Services shall constitute Customer's acceptance of this right.

*** GEODIS DOES NOT PROVIDE INSURANCE COVERAGE OF ANY KIND.** Exposure to and risk of any loss in excess of the limits set forth herein is either assumed by the Customer or transferred by the Customer to an insurance carrier through the purchase of an insurance policy by Customer. Customer should contact an insurance agent or broker if insurance coverage is desired.

6.

TOTAL COST
**TOTAL
LANDED COST**



6. TOTAL LANDED COST



GEODIS MyParcel provides total landed cost for a transaction which includes

GEODIS MyParcel can enable total landed cost in two ways



APPLICABLE
SHIPPING FEE



BEFORE CHECKOUT
This will need integration with the shopping cart.



APPLICABLE
DUTIES



AFTER CHECKOUT
This will avoid integration with the shopping cart but only at the level of sales order. Under a different path of Integration, actual duty and tax amount could be provided to the Customer as well as paid on behalf of the Customer.



APPLICABLE
TAXES.



7.

RETURN MANAGEMENT

7. RETURN MANAGEMENT



Returns service will be a contractual additional service to manage parcels which Receivers have declined to accept, or parcels returned by the Receiver after accepting it.

Depending on business requirement, this can be configured under following options:



RETURN AND LIQUIDATE
THE PARCEL AT DESTINATION



REPLENISH INVENTORY
AT DESTINATION



RETURN PARCEL TO
THE ORIGIN ADDRESS

The rates for these services will be set forth in a Client Agreement in addition to the Shipping Rate.



8.

INTEGRATION OPTIONS

8. INTEGRATION OPTIONS



Based on technology requirements, GEODIS MyParcel supports various integrations mechanism to allow connectivity with the GEODIS MyParcel platform:

- Online Sheet to kick start your business with no investment and no IT integration effort.
- API/EDI integration to automate various background data exchange.

GEODIS MyParcel offers a set of digital services that can be integrated for processing your international cross-border delivery:

SERVICE	OVERVIEW
Landed cost calculation before or after Check out	Integrate into your current checkout platform for Duties and Taxes calculation
Sales Order validation	Ensure all required information for delivery and customer clearance are correct before picking, packing & shipping
Parcel Label	GEODIS MyParcel shipping label
Pickup order	Schedule & trigger pickup at your own warehouse
Shipping order	Release parcels detailed information to start international cross border delivery
Track & Trace	Receive detailed updated tracking events at parcel levels to keep your customers informed
Invoicing	Automatize your invoicing process

The different systems involved on customer’s side & protocols supported by GEODIS MyParcel are the following:

FEATURES	TIME SENSITIVITY	CUSTOMER SYSTEMS USUALLY INVOLVED	CONNECTIVITY WITH GEODIS MYPARCEL
Landed cost calculation before or after Check out	Synchronous	e-commerce Website	API (JSON)
Sales Order validation	Asynchronous	e-commerce website or ERP	Manual via online Sheet API / EDI (XML)
Parcel Label	Asynchronous	RF GUNS, WMS or TMS	Manual API
Pickup order	Asynchronous	TMS, WMS or ERP	Carrier supplier web Portal API / EDI (XML)
Shipping order	Asynchronous	TMS, WMS or ERP	API / EDI (XML)
Track and Trace	Asynchronous	E-com website, TMS, or ERP	API / EDI (XML)
Invoicing	Asynchronous	Email or ERP	Mail (PDF) / EDI

IMPORTANT NOTES:

- A Customer can connect into GEODIS MyParcel API using simple SOAP HTTPS POST and by sending Customer’s XML body. This provides Customer the most flexibility to integrate with GEODIS MyParcel.
- When using EDI communication, GEODIS MyParcel can manage multiple protocols such AS2 and support advanced tailormade data transformation through the integration platform to meet the expectations.
- For integration testing, GEODIS MyParcel also provides STAGE environments to allow for connectivity validation.

Advanced configurations can be supported depending on Customer’s specific requirements. To facilitate the integration, GEODIS MyParcel can provide pre-configured XML files to only focus on mandatory fields needed.



9.

TRANSIT TIME AND GUARANTEED DELIVERY TIMES

9. TRANSIT TIME AND GUARANTEED DELIVERY TIMES



Parcels may be delivered within 4-6 days business days, depending on destination. The Guaranteed Delivery Time is six (6) business days, calculated according to the terms herein and in the Service Terms.

Local time is used for all calculations.

The following destinations and associated zip/postal codes are predefined remote areas for which the delivery of Parcels may be delayed beyond stated transit times or the Guaranteed Delivery Time. GEODIS will not be responsible for failure to meet Guaranteed Delivery Time when the destination is to any of the following remote areas.

All Guaranteed Delivery Times are subject to the terms and conditions set forth in the Service Terms and this Service Guide.

DESTINATION	ZIP / POSTAL CODES				
Croatia (HR)	20221-20226	21420	22000	22310-22312	51511-51517
	20260-20261	21423-21426	22010	22317-22324	51521-51523
	20263-20264	21430-21432	22020	23212	51542
	20270-20275	21450	22030	23234	51550-51557
	20289-20290	21454	22202-22206	23249-23251	51559
	21220	21460	22211-22215	23262-23264	51561-51564
	21223-21225	21462-21463	22221-22223	23271-23275	53291
	21400-21401	21465-21469	22231-22236	23281-23287	53294
	21403-21405	21480	22240	23291-23296	53296-53297
	21410	21483	22242-22244	51280-51282	
	21412-21413	21485	22300-22307	51500	

DESTINATION	ZIP / POSTAL CODES				
Denmark (DK)	3700	3751	3790	5985	8592
	3720	3760	4592	6720	9940
	3730	3770	5960	7884	9950
	3740	3782	5970	8305	9960
Estonia (EE)	62601	91217	92001-92420	96027	
	88001-88005	91301-91320	93001-94799	96098	
Finland (FI)	Åland Islands				
	22100-22101	22240	22430	22720	22920
	22120	22270-22271	22520	22730	22930
	22130	22310	22530	22810	22940
	22140	22320	22550	22820	22950
	22150	22330	22610	22830	
	22160	22340	22630	22840	
	22220	22410-22411	22710	22910	
France (FR)	17111	17480	17670	29242	56780
	17123	17550	17740	29253	56840
	17190	17580	17840	29259	85330
	17310	17590	17880	29990	85350
	17370	17630	17940	56360	
	17410	17650	22870	56590	
	Corsica				
	20000-20999				
Germany (DE)	18565	25946-25949	26465	51280-51281	51561-51562
	25845-25847	25952-25955	26474	51500	51564
	25849	25961-25970	26486	51511-51514	83256
	25859	25980	26548	51516-51517	
	25863	25985-25986	26571	51521-51523	
	25869	25988-25990	26579	51550-51552	
	25929-25933	25992-25994	26757	51554-51557	
	25938-25942	25996-25999	27498	51559	

DESTINATION	ZIP / POSTAL CODES				
Greece (GR)	18010	81400-81401	84005	84702	85303
	18020	82100	84008-84010	84800-84801	85400-85401
	18040	82102-82104	84100	84804	85500
	18050	82200	84200-84201	85001-85002	85600
	80100	82300	84300-84302	85100-85109	85700
	81100-81113	83100-83104	84400-84401	85111	85800
	81200	83200	84500	85200	
	81300	84002-84003	84600	85300	
	Crete				
	70001-82101				
Italy (IT)	04020	25050	30135	71040	91023
	04027	30010	30141	80070-80071	92010
	07024	30012	57030-57039	80073-80077	98050
	07042	30100	58010	80079	98052
	07046	30121-30126	58012-58013	90010	98055
	09014	30131-30133	58018-58019	91017	
	Sicily				
	90010-90151	92010-92100	94010-94100	96010-96100	98020-98168
	91010-91100	93010-93100	95010-95127	97010-97100	
	Sardinia				
	08010-08100	09070-09099	09124	09170	
	09010-09049	09100	09126		
Netherlands (NL)	1156	8881-8884	8899	9166	
	1791-1797	8891-8897	9161-9164		
Portugal (PT)	62601				
Spain (ES)	Baleares				
	07000-07999				
	Canary Islands				
35000-35999*					

DESTINATION	ZIP / POSTAL CODES				
Sweden (SE)	10005	13036	13043	43095-43097	
	13025	13038	13055	47132	
	13033	13039	13056	62000-62999	
	13034	13042	43080-43089	76019	
United Kingdom (GB)	GY1-9	IM1-9	PO30-41		
	HS1-9	JE1-4	ZE1-3		
	Northern Ireland				
	BT1-71	BT74-82	BT86-88	BT92-97	
	Scottish Highlands				
	IV1-28	IV63	PA20-38	PH19-26	
	IV36	KA27-28	PA41-48	PH31-44	
	IV40-56	KW1-17	PA50-78		



10.

SHIPPING RATE

1988 1990 1992 1994 1996 1998 2000 2002 2004 2006 2008 2010 2012

10. SHIPPING RATE



The Shipping Rate is determined based on matching the Parcel weight (calculated as described below) and applicable zone code (as described in Section 3 of this Service Guide).

The Shipping Rate and other accessorial rates and fees contained in this Service Guide are subject to immediate change by GEODIS at any time. The rates and fees applicable to a Parcel are those in effect when Transit of a Parcel commences.

All rates are exclusive of federal, state, local and foreign taxes, including value added tax, consumption tax, duties, tariffs, levies and similar assessments, if any, on the use of the Services hereunder, and Customer agrees to bear and be responsible for the payment of all such charges.

Parcels are charged based on higher value of dimension weight and gravity weight, rounded up to the next whole number. In case where the higher value between gravity weight and dimension weight is less than half pound, it is rounded up to 0.5 lb.

Dimension weight: Dimension weight is calculated by dividing the volume of parcel with the DIM factor. Dimension of a parcels are rounded up to the next whole number.

DIM factor for GEODIS MyParcel is 139.

WEIGHT (lb) / ZONE	1001	1002	1003	1007
0.5	\$49.00	\$45.00	\$53.00	\$57.00
1	\$52.00	\$49.00	\$58.25	\$62.33
2	\$56.85	\$52.30	\$65.52	\$73.55
3	\$64.27	\$59.45	\$71.78	\$84.55
4	\$70.92	\$65.85	\$77.50	\$101.54
5	\$81.85	\$76.36	\$89.04	\$114.52
6	\$86.59	\$80.92	\$93.86	\$124.86
7	\$92.78	\$85.65	\$101.12	\$136.96
8	\$95.04	\$87.82	\$108.65	\$140.76
9	\$98.29	\$90.96	\$111.24	\$155.30
10	\$99.38	\$92.00	\$113.76	\$156.01
11	\$99.92	\$92.52	\$114.20	\$158.89
12	\$100.83	\$93.39	\$115.23	\$163.05
13	\$110.65	\$102.85	\$126.47	\$177.87
14	\$117.14	\$109.09	\$137.07	\$189.05
15	\$119.56	\$111.42	\$139.25	\$211.16
16	\$130.04	\$121.50	\$144.96	\$217.07
17	\$131.00	\$122.42	\$148.01	\$221.99
18	\$133.10	\$124.45	\$150.56	\$230.63
19	\$133.96	\$125.27	\$156.72	\$240.79
20	\$136.25	\$127.48	\$157.88	\$253.64
21	\$141.53	\$132.56	\$161.94	\$268.15
22	\$142.47	\$133.46	\$162.80	\$270.95
23	\$143.33	\$134.29	\$163.58	\$271.74
24	\$144.10	\$135.03	\$164.64	\$276.63
25	\$145.46	\$136.34	\$165.95	\$279.38
26	\$179.69	\$169.28	\$207.52	\$305.69
27	\$187.89	\$177.17	\$218.50	\$313.19
28	\$191.51	\$180.65	\$219.41	\$331.85
29	\$192.26	\$181.37	\$223.14	\$347.95
30	\$193.03	\$182.12	\$227.02	\$350.00
31	\$196.46	\$185.42	\$235.14	\$350.23
32	\$197.18	\$186.11	\$235.78	\$350.88
33	\$198.05	\$186.95	\$241.10	\$358.36
34	\$198.82	\$187.68	\$243.97	\$363.37
35	\$199.55	\$188.39	\$251.02	\$364.93

WEIGHT (lb) / ZONE	1001	1002	1003	1007
36	\$200.36	\$189.17	\$252.83	\$370.29
37	\$201.06	\$189.84	\$253.53	\$376.34
38	\$209.95	\$198.39	\$259.95	\$385.32
39	\$219.27	\$207.36	\$264.51	\$387.14
40	\$220.50	\$208.54	\$275.76	\$400.96
41	\$221.30	\$209.31	\$277.40	\$403.67
42	\$222.24	\$210.21	\$279.07	\$436.00
43	\$227.36	\$215.14	\$289.98	\$452.97
44	\$235.77	\$223.24	\$297.17	\$453.75
45	\$236.90	\$224.33	\$298.18	\$454.39
46	\$238.34	\$225.71	\$298.96	\$455.58
47	\$239.04	\$226.38	\$305.55	\$474.31
48	\$239.78	\$227.10	\$310.68	\$496.66
49	\$242.16	\$229.39	\$311.31	\$499.19
50	\$245.52	\$232.62	\$312.11	\$499.92
51	\$247.86	\$234.87	\$322.96	\$501.23
52	\$248.18	\$235.17	\$323.27	\$501.54
53	\$255.48	\$242.21	\$327.89	\$521.40
54	\$255.81	\$242.52	\$328.22	\$521.74
55	\$261.77	\$248.25	\$332.00	\$524.70
56	\$262.08	\$248.55	\$332.31	\$525.02
57	\$268.97	\$255.18	\$336.38	\$525.95
58	\$269.28	\$255.48	\$336.69	\$526.26
59	\$279.46	\$265.28	\$340.87	\$527.17
60	\$279.94	\$265.74	\$341.34	\$527.65
61	\$280.79	\$266.55	\$342.90	\$528.51
62	\$281.26	\$267.00	\$343.36	\$528.99
63	\$282.09	\$267.81	\$345.96	\$552.99
64	\$282.52	\$268.22	\$346.39	\$553.42
65	\$284.01	\$269.65	\$374.39	\$561.44
66	\$284.32	\$269.95	\$374.70	\$561.76
67	\$285.81	\$271.38	\$402.70	\$569.78
68	\$286.34	\$271.90	\$403.23	\$570.32
69	\$287.84	\$273.34	\$431.24	\$578.35
70	\$288.34	\$273.82	\$431.74	\$578.86

11.

ADDITIONAL FEES

11. ADDITIONAL FEES



Fuel Surcharges Table

- Fuel surcharge – Changes in fuel price are an external uncontrolled cost driver. To provide a competitive price, it is important to include a variable surcharge to account for the change in fuel price.
- The fuel surcharge payable by Customer for a Parcel is calculated as the applicable surcharge percentage multiplied by the applicable Shipping Rate.
- The applicable fuel surcharge percentage is the surcharge that is associated with the Monthly Average Spot Price for Kerosene-Type Jet Fuel for the calendar month that is two months prior to the calendar month in which Transit of the Parcel commences.
 - For example, the spot price applicable to a Parcel commencing Transit in the month of May will be the monthly average spot price for Kerosene-Type Jet Fuel for the month of March, as published by U.S. Department of Energy.
- The fuel surcharge table is subject to monthly adjustment and is based on the monthly average spot price for Kerosene-Type Jet Fuel as published by U.S. Department of Energy. The Department of Energy publication is located at the following website:
https://www.eia.gov/dnav/pet/pet_pri_spt_s1_m.htm

MONTHLY AVERAGE SPOT PRICE FOR KEROSENE-TYPE JET FUEL		SURCHARGE
AT LEAST	BUT LESS THAN	
\$0.55	\$0.59	1.25%
\$0.59	\$0.63	1.50%
\$0.63	\$0.67	1.75%
\$0.67	\$0.71	2.00%
\$0.71	\$0.75	2.25%
\$0.75	\$0.79	2.50%
\$0.79	\$0.83	2.75%
\$0.83	\$0.87	3.00%
\$0.87	\$0.91	3.25%
\$0.91	\$0.95	3.50%
\$0.95	\$0.99	3.75%
\$0.99	\$1.03	4.00%
\$1.03	\$1.07	4.25%
\$1.07	\$1.11	4.50%
\$1.11	\$1.15	4.75%
\$1.15	\$1.19	5.00%
\$1.19	\$1.23	5.25%
\$1.23	\$1.27	5.50%
\$1.27	\$1.31	5.75%
\$1.31	\$1.35	6.00%
\$1.35	\$1.39	6.25%
\$1.39	\$1.43	6.50%
\$1.43	\$1.47	6.75%
\$1.47	\$1.51	7.00%
\$1.51	\$1.55	7.25%
\$1.55	\$1.59	7.50%
\$1.59	\$1.63	7.75%

MONTHLY AVERAGE SPOT PRICE FOR KEROSENE-TYPE JET FUEL		SURCHARGE
AT LEAST	BUT LESS THAN	
\$1.63	\$1.67	8.00%
\$1.67	\$1.71	8.25%
\$1.71	\$1.75	8.50%
\$1.75	\$1.79	8.75%
\$1.79	\$1.83	9.00%
\$1.83	\$1.87	9.25%
\$1.87	\$1.91	9.50%
\$1.91	\$1.95	9.75%
\$1.95	\$1.99	10.00%
\$1.99	\$2.03	10.25%
\$2.03	\$2.07	10.50%
\$2.07	\$2.11	10.75%
\$2.11	\$2.15	11.00%
\$2.15	\$2.19	11.25%
\$2.19	\$2.23	11.50%
\$2.23	\$2.27	11.75%
\$2.27	\$2.31	12.00%
\$2.31	\$2.35	12.25%
\$2.35	\$2.39	12.50%
\$2.39	\$2.43	12.75%
\$2.43	\$2.47	13.00%
\$2.47	\$2.51	13.25%
\$2.51	\$2.55	13.50%
\$2.55	\$2.59	13.75%
\$2.59	\$2.63	14.00%
\$2.63	\$2.67	14.25%

Additional Services and Fees

The following fees shall apply to any of the associated additional services provided by GEODIS.

ADDITION SERVICE	SERVICE DESCRIPTION	SERVICE FEE
Landed cost calculation	GEODIS to calculate total landed cost including duty and tax calculation for every transaction, as described in Section 6.	Included in Shipping Rate
Hold at destination	GEODIS may hold parcels at destination in case of non-delivery or an undeliverable Parcel, up to 7 days for Receiver to pick up the Parcel from the delivery point.	Included in the Shipping Rate
Customs clearance – Total of actual value of Parcel and Shipping Rate under \$2,500 USD	Fees to customs clear the Parcel at destination border. Included in Shipping Rate if the total of the actual value of the Parcel and Shipping Rate is equal to or greater than \$2500 USD.	Included in the Shipping Rate
Customs clearance - Total of actual value of Parcel and Shipping Rate equal to or greater than \$2,500 USD	Customs clearance requires additional administrative work for GEODIS. This fee applies if the total of the actual value of the Parcel and Shipping Rate is equal to or greater than \$2500 USD.	\$9.99 / parcel
Disbursement fee	Financial charges to pay duty and tax at destination countries	As set forth in the Client Agreement.
Extended area surcharge	Delivery to postal code outside the service area including certain remote islands in respective destinations	Zone 1001 - \$10.00 / Parcel Zone 1002 - \$15.00 / Parcel Zone 1003 - \$20.00 / Parcel Zone 1007 - \$25.00 / Parcel
Return services	Return of parcel from consignee (buyer) to destination return location or to the origin country	As set forth in the Client Agreement
HS Code classification	Classification of HS code for a destination, if needed	As set forth in the Client Agreement
COVID 19 surcharges	There is a severe air capacity constraint because of COVID 19.	\$ 0.99 / lb.

A person in a suit is sitting at a desk, looking at a laptop. There are several documents on the desk, one of which is clearly labeled 'INVOICE'. The entire scene is overlaid with a blue tint.

12.

INVOICING AND BILLING METHODS

12. INVOICING AND BILLING METHODS



- As compensation for the Services, Customer shall pay GEODIS the applicable fees and charges set forth in the Client Agreement and this Service Guide and in accordance with the payment terms therein.
- GEODIS shall invoice Customer at the Rates as Services are performed. Customer shall pay invoices within the time set forth in the Client Agreement, or if no such time is stated or there is no Client Agreement between the Parties, within seven (7) days from the invoice date, in any case without deduction, set-off or hold back. All payments shall be made in US Dollars.



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KEEP RISING

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